



Accessibility Statement

The Liftshare Group is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. This service is to the best of our knowledge, conformant with WCAG 2.1 level AA.

Feedback

We welcome your feedback on the accessibility of Liftshare's websites and services. Please let us know if you encounter any accessibility barriers:

- Phone: 01603 389321
- <https://faqs.liftsharesupport.co.uk/knowledge>
- E-mail: help@liftshare.com
- Postal address: 4 Duke Street, Norwich, Norfolk, NR3 3AJ

We try to respond to feedback within 5 business days.

This statement was last amended on the 5th August 2021.